

10 REASONS TO CHOOSE EDIFY



1 Omnichannel Communications

Voice, email, chat, & video together in a single solution for continuous conversations.



7 AI & Machine Learning

Level up self-service options, reduce employee and customer effort, and make your technology smarter over time with innate AI and ML.



2 Full-Stack 100% Uptime SLA

Relax with the industry's highest, most inclusive SLA from dial tone to desktop - backed by a 10x financial guarantee.



8 Global Availability

Work from anywhere with global availability, real-time redundancy, and millisecond global routing across dozens of data regions.



3 Multi-Public-Cloud Architecture

Protect your contact center with the only solution that uses multiple, always-active public cloud services with no single point of failure.



9 Built-In Telecom

Enjoy crystal clear voice and seamless SMS, plus minutes and number origination in 60+ countries.



4 No-Code Workflows

Innovate and iterate on your automated and human customer experience campaigns without IT involvement.



10 Transparent Usage-Based Pricing

Pay only for what you use with public pricing that always matches your payroll needs.



5 Cloud-Native

Install, scale, and upgrade effortlessly with a platform built specifically for the cloud from the very first line of code.



6 One Window

Unite multiple solutions, databases, and channels in one place for better employee and customer experiences.



Learn more by visiting edify.cx

